RAVENFORGE OT

Service catalogue

S01 | OT Security Baseline

Indicative fee: GBP 9,500 per engagement, plus VAT where applicable. Final scope and travel agreed before contract.

Problem: No agreed view of the industrial security position or the actions that matter most.

Audience: OT/IT leaders and operations sponsors at industrial organisations.

Inputs: One site or agreed remote boundary; current diagrams; available asset information; relevant policies; up to six stakeholder interviews; evidence supplied by the customer.

Method: Confirm operational scope and constraints; review architecture and sampled evidence; assess applicable controls; examine operational risk scenarios; validate findings with owners; prioritise a 12-month roadmap; brief management.

Outputs: Scope record; evidence register; findings and risk register; prioritised 12-month roadmap; executive report and readout.

Scope: Remote-led, one agreed environment, up to six interviews, one management readout and one consolidated factual-correction round.

Exclusions: Intrusive scanning, penetration testing, exhaustive asset discovery, certification, implementation and a guarantee of risk reduction.

Acceptance: Every material finding links to evidence or an explicit evidence gap; each recommended action has priority, rationale and proposed ownership; report scope and limitations are clear.

Timing: Typically 2–3 calendar weeks after inputs and access to stakeholders are available.

S02 | OT Architecture Review

Indicative fee: GBP 3,500 per engagement, plus VAT where applicable. Final scope and travel agreed before contract.

Problem: A design or supplier proposal needs independent security challenge before implementation.

Audience: Project sponsors, architects, engineering integrators and security design authorities.

Inputs: One architecture or change proposal; diagrams; data flows; security requirements; operational constraints; supplier design information.

Method: Review trust boundaries, zoning, remote access, identity and resilience; examine failure scenarios; discuss design decisions; record requirements and unresolved issues.

Outputs: Annotated review findings; security requirements; decision log; prioritised design actions; design-review meeting.

Scope: One bounded design, two review meetings and one factual-correction round. Range £2,500–£5,000; £3,500 is the standard scoping assumption.

Exclusions: Detailed implementation, formal safety engineering, full site assessment and supplier product certification.

Acceptance: Each finding identifies the affected design element, consequence and recommended decision or requirement.

Timing: Normally 1–2 weeks after complete design inputs.

S03 | Vendor & Remote Access Review

Indicative fee: GBP 2,500 per engagement, plus VAT where applicable. Final scope and travel agreed before contract.

Problem: Supplier support access exists without clear ownership, boundaries or evidence.

Audience: OT owners, procurement, engineering and third-party risk teams.

Inputs: Up to three supplier arrangements at one site; access diagrams; account/control descriptions; approvals and redacted logs.

Method: Document each access path; assess authentication, privilege, endpoint assurance, monitoring and expiry; review emergency and subcontractor access; validate exceptions.

Outputs: Access register; supplier findings; control/evidence gaps; access requirements; prioritised actions and exception recommendations.

Scope: Up to three documented supplier arrangements and one remote workshop.

Exclusions: VPN/PAM implementation, direct account testing, vendor audits and continuous monitoring.

Acceptance: Each arrangement has an owner, scope and identified gaps; unknowns are explicit; exceptions require customer approval.

Timing: Usually 1–2 weeks, depending on supplier responses.

S04 | IT/OT Segmentation Review

Indicative fee: GBP 3,500 per engagement, plus VAT where applicable. Final scope and travel agreed before contract.

Problem: Trust boundaries and permitted flows are unclear, increasing potential incident spread.

Audience: Network/security architects and industrial engineering leads.

Inputs: One site/boundary design; network and zone diagrams; flow requirements; sampled rule descriptions; maintenance constraints.

Method: Review zones, conduits, boundary controls, management paths and dependencies; examine feasible improvement options with operations.

Outputs: Boundary findings; required flow decisions; segmentation improvement plan; architecture readout.

Scope: One agreed site/boundary with supplied documentation; detailed rulebase volume agreed before contract.

Exclusions: Live firewall changes, full packet capture, active network discovery and implementation validation.

Acceptance: Recommendations identify operational dependencies, change prerequisites and accountable decisions.

Timing: Normally 1–2 weeks after complete documentation.

S05 | Continuous OT Assurance

Indicative fee: GBP 2,500 per month, plus VAT where applicable. Final scope and travel agreed before contract.

Problem: Assessment actions, exceptions and evidence become stale after the initial report.

Audience: Customers with an agreed baseline and an accountable internal remediation sponsor.

Inputs: Agreed baseline; action register; changed designs/suppliers; updated evidence and customer progress reports.

Method: Monthly risk/action review; sample closure evidence; review agreed changes and exceptions; escalate blockers; quarterly management summary.

Outputs: Updated action/risk register; evidence-review notes; decision log; quarterly executive summary.

Scope: Two practitioner days per month planned in advance; monthly meeting; quarterly report. Initial three-month term proposed.

Exclusions: 24/7 monitoring, incident response SLA, unlimited architecture review and execution of customer remediation.

Acceptance: Monthly cycle completed; material changes and overdue decisions visible; accepted closures link to evidence.

Timing: Monthly service following onboarding.

S06 | Security Leadership & OT Advisory

Indicative fee: GBP 5,000 per month, plus VAT where applicable. Final scope and travel agreed before contract.

Problem: The organisation needs senior security direction and decision support without a permanent senior hire.

Audience: Executive sponsors, CISOs and transformation programme owners.

Inputs: Business objectives; governance; risk position; programme plan; decisions needing specialist advice.

Method: Agree 90-day priorities; chair agreed governance discussions; review architecture and investment decisions; support stakeholder and supplier challenge.

Outputs: 90-day leadership plan; decision and risk logs; programme recommendations; monthly steering briefing.

Scope: Four practitioner days/month, including the Continuous Assurance allowance where appropriate. Initial three-month term proposed.

Exclusions: Statutory director/CISO accountability, 24/7 availability, unlimited delivery and responsibility for customer risk acceptance.

Acceptance: Agreed governance outputs and decision support delivered; decisions and customer responsibilities recorded.

Timing: Monthly, with a 90-day outcome review.

S07 | OT Incident Tabletop

Indicative fee: GBP 2,500 per exercise, plus VAT where applicable. Final scope and travel agreed before contract.

Problem: Teams have not rehearsed industrial cyber decisions, recovery dependencies or supplier escalation.

Audience: Operations, engineering, security, communications and management participants.

Inputs: One scenario; participant roles; existing response/recovery plans; constraints and exercise objectives.

Method: Prepare fictional scenario and injects; facilitate a half-day decision exercise; capture observations; debrief and assign lessons.

Outputs: Exercise brief; facilitator plan; decision/observation log; after-action report; improvement actions.

Scope: One tailored scenario, up to 12 participants, one half-day facilitated session and debrief.

Exclusions: Live production changes, red teaming, technical incident handling and a pass/fail certification.

Acceptance: Exercise objectives addressed; decisions and lessons recorded; actions have proposed owners and review dates.

Timing: Allow 1–2 weeks preparation before the agreed session.

S08 | OT Awareness & Leadership Workshop

Indicative fee: GBP 2,000 per workshop, plus VAT where applicable. Final scope and travel agreed before contract.

Problem: Business and technical stakeholders lack a common view of OT risk and responsibilities.

Audience: Engineering/operations leaders and senior decision makers.

Inputs: Audience, business context, learning objectives and approved discussion examples.

Method: Tailor content; deliver a half-day workshop; discuss responsibilities and realistic decisions; capture agreed next steps.

Outputs: Workshop materials; discussion outcomes; responsibilities and next-step summary.

Scope: One half-day workshop for up to 15 participants, with one preparation meeting.

Exclusions: Accredited qualifications, multi-day technical training and customer-specific assurance findings.

Acceptance: Agreed topics and learning objectives covered; participants receive materials and next steps.

Timing: Usually 1–2 weeks lead time.

S09 | Multi-Site OT Programme Review

Indicative fee: GBP 14,500 per starting project, plus VAT where applicable. Final scope and travel agreed before contract.

Problem: Several sites use inconsistent assessment and investment priorities.

Audience: Group CISOs, OT programme leaders and operations executives.

Inputs: Up to three existing site assessments using a comparable scope; group governance; site priorities and action registers.

Method: Check comparability and gaps; normalise findings; identify group dependencies and critical exceptions; prioritise programme governance and investment.

Outputs: Site comparison; critical-exception summary; group roadmap; programme governance recommendations; executive briefing.

Scope: From £14,500 for review of up to three existing site assessments. New assessments or visits are separately scoped.

Exclusions: Three complete new site baselines at the starting price; implementation and unsupported portfolio risk averages.

Acceptance: Comparability limitations explicit; critical site issues visible; programme priorities trace to source findings.

Timing: Typically 3–4 weeks depending on source quality.